



Prime Time Heating and Cooling Duct Cleaning Info.

To Our Valued Customers,

Thank you for choosing Prime Time Heating and Cooling to meet and complete all of your duct cleaning needs. A full duct cleaning service will take 2-6 hrs. depending on the size of your home, number of vents, and systems being cleaned. You can expect the crew to arrive on the scheduled day of your service in the morning between 8-9 am or in the afternoon between 1-2pm. They will contact you by phone when they are on the way. Full payment is due upon completion of the job. We accept cash, credit, or check. You can pay the technician directly or go online to pay with your credit/debit/ or bank account by clicking the blue pay now link on the pdf attached to the email invoice you receive. It is best to do this on a computer if possible.

What we do: Prime Time Heating and Cooling recommends having your duct work cleaned every 3 to 5 years. We use a 35 horse-power truck mounted professional Hypervac duct cleaning system that will use negative pressure to clean your duct work at 15,000 CFM's and above.

Duct cleaning will help you to remove dirt, dead skin, smoke, chemicals, CO2, mildew, dust mites, bacteria, pet dander, mold, and other indoor air pollutants. The EPA reports that indoor air pollution is the fourth greatest threat to our health and that indoor air can be 70 times more polluted than outdoor air. We spend more time than ever indoors now especially during these COVID times, cleaning your ducts may offer relief with seasonal allergies, save money on your utility bills, increase your HVAC system's efficiency along with helping to maintain your HVAC system, reduce the dust level in your home, and help to keep your air quality cleaner. We also offer AC coil cleaning using non-toxic disinfectant cleaning solution, dryer vent cleaning, and full video inspections. We recommend having your dryer vent cleaned yearly. Cleaning your dryer vent will help your dryer function more efficiently and last longer. There are 15,000 fires caused per year due to dirty dryer vents.

What's included: We will clean all of your return and supply (plenum and main trunk) vents per furnace. We will remove and replace vent covers and seal the duct work entry point when the duct cleaning is completed *(This does not include the removal of vents that have been painted over, this removal may cost extra). We will clean your AC blower wheel/motor, furnace, and AC Coil when accessible. We also offer non-toxic disinfectant cleaning solution to clean your ac coil when accessible for an additional charge. We will provide before and after photos. We also sell and install the Reme Halo UV light that can be installed to function with your furnace. These air cleaners will kill bacteria and help to keep your air clean. Book your appointment between 2/15 -5/15 or 9/15-11/15 and save \$100 off your duct cleaning now! We are following all the required covid19 protocols.

What needs to be completed prior to our arrival: Please secure any pets you may have, clear your driveway of any vehicles, your entry door must be able to open completely, and we must be able to access all vents. We will assist with moving non-breakable furnishings, but are unable to move extreme

heavy or fragile items. Finally, we must be able to access your furnace to clean it along with your motor and ac coil. Duct cleaning is weather dependent. We are unable to clean your ducts properly in heavy rain and extreme cold. Pricing is subject to change upon review of your ductwork. Removing ducts that have been painted over will cost extra. We are not responsible to repaint any paint that may be removed during the removal process of your vents. You may choose to remove them your-self prior to our arrival. We will quote you on additional charges before we clean your ducts.

Please print your name, the date, and sign your name date below, including your property address and email to acknowledge the receipt and agreement of the provided information, terms, and conditions of your duct cleaning service. Please keep a copy of this form for your records and return the signed signature page to Prime Time Heating and Cooling by scanning and emailing it to kevin@primetimeheatingandcooling.com or by mail to Prime Time Heating And Cooling 36953 Schoolcraft Rd. Livonia, MI 48150. Thank you for your cooperation.

Prime Time Heating and Cooling LLC
Effective 04/21

Property

Address: _____

EmailAddress: _____

Customer

Name: _____

Customer

Signature: _____ Date: _____