

RESIDENTIAL HEATING, COOLING AND WATER HEATING PROGRAM

TERMS AND CONDITIONS



**These terms and conditions are only valid for installation or service completed on or after Jan. 1, 2019.
Only participating Trade Allies may submit incentive applications for rebate consideration.**

APPLICATION: The application and any required additional documentation, including the invoice and equipment comprehensive tune-up reports, must be filled out completely, truthfully and accurately, and must be submitted electronically by the contractor. Customers are advised to get from their contractor and retain a copy of the application and any accompanying documentation submitted to Consumers Energy under this program. Consumers Energy will not be responsible for lost documentation pertaining to an application request. This program covers products purchased and installed on or after Jan. 1, 2019, and/or comprehensive tune-ups performed on or after Jan. 1, 2019. Air conditioner comprehensive tune-ups must be performed in the season equipment is in use, April 1 through Sept. 30, to qualify for rebates. Please check our website for updates. Details of this program, including incentive levels, are subject to change or cancellation without prior notice. The application, with required documentation, must be received within 30 days of the installation's completion or service performed. Only one rebate is available for each qualifying heating and cooling unit purchased. Rebates are limited to one qualified comprehensive tune-up per furnace and boiler every two years, and one rebate every five years for air conditioning systems. Funds for incentives are limited and available on a first-come, first-served basis. Incentive amounts are valid through Dec. 31, 2019, but can change without notice. Please call 866-234-0445 or visit ConsumersEnergy.com/myhome for the most up-to-date details.

ELIGIBILITY: This offer is valid for Consumers Energy residential customers applying through the Consumers Energy Residential Heating, Cooling and Water Heating program only. In order to qualify for a rebate, all equipment must be installed by a participating Trade Ally listed on the Consumers Energy website. The application must be submitted by a participating Trade Ally via the online application located at ConsumersHVAC.com. Customers must receive electric power and/or natural gas distribution services from Consumers Energy. This offer is not valid for new construction homes or commercial properties. Equipment must be installed in the Consumers Energy service territory. Participating Trade Allies and eligible systems are listed at ConsumersEnergy.com/myhome.

APPROVAL, VERIFICATION AND INSPECTION: Prior to any payment of incentives, Consumers Energy reserves the right to verify sales transactions. Customer's contractor will verify that the installed energy-saving measures meet all applicable building codes; zoning laws; local, state and federal requirements; and other relevant requirements. Contractor is responsible for any applicable permits as required by aforementioned code/law. Outdoor temperatures may affect this verification process. Customer's home may also be selected for a quality control post-installation inspection by Consumers Energy. No warranty is implied by this inspection.

REQUIRED DOCUMENTATION: A contractor's invoice itemizing the purchased equipment or comprehensive tune-up service performed must accompany each Consumers Energy Residential Heating, Cooling and Water Heating Application Form. The application must indicate the equipment type, make, model, serial numbers (coil and condenser model/serial numbers listed separately) and date of purchase or service performed. Applications for comprehensive tune-up services must include the furnace, boiler and/or central air conditioner report, along with the contractor's invoice.

PAYMENT: Please allow up to eight weeks for processing. Payment processing may take longer if required documentation or information on the application or on the contractor's invoice is missing. Please call 866-234-0445 if you have any questions about your incentive.

TAX LIABILITY: Consumers Energy will not be responsible for any tax liability that may be imposed on the customer as a result of the payment of incentives. Please contact your tax adviser for more information.

NO ENDORSEMENT: Consumers Energy does not endorse any particular manufacturer, product, system design, claim or contractor in promoting this program.

INFORMATION RELEASE: Customer agrees that Consumers Energy may include customer's name, address, Consumers Energy account number, Consumers Energy services and resulting energy savings ("Information") in a database hosted by a contractor of Consumers Energy, and such information may be included in reports or other documentation submitted to Consumers Energy and/or the Michigan Public Service Commission ("Reports"). Consumers Energy will treat such information as confidential and the information in the Reports shall only be in the aggregate.

LIMITATION OF LIABILITY: CONSUMERS ENERGY'S LIABILITY IS LIMITED TO PAYING THE INCENTIVE SPECIFIED. IN NO EVENT WILL CONSUMERS ENERGY BE LIABLE WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, WARRANTY OR OTHERWISE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CONNECTED WITH OR RESULTING FROM PARTICIPATION IN THIS PROGRAM. CONSUMERS ENERGY RESERVES THE RIGHT TO NOT PAY THIS INCENTIVE IF THE APPLICATION FORM AND ALL REQUIRED ADDITIONAL INFORMATION ARE NOT COMPLETE AND ACCURATE.

WARRANTIES: CONSUMERS ENERGY DOES NOT WARRANT THE PERFORMANCE OF INSTALLED EQUIPMENT, EXPRESSLY OR IMPLICITLY. CONSUMERS ENERGY MAKES NO WARRANTIES OR REPRESENTATIONS OF ANY KIND, WHETHER STATUTORY, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATIONS, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THE CENTRAL AIR CONDITIONING, FURNACE OR BOILER EQUIPMENT PROVIDED BY A MANUFACTURER OR VENDOR. CONTACT YOUR CONTRACTOR FOR DETAILS REGARDING EQUIPMENT PERFORMANCE AND WARRANTIES.

PROPERTY RIGHTS: Customer represents that he/she has the right to complete and/or install the energy-saving measures on the property on which those measures are completed and/or installed, and that any necessary landlord's consent has been obtained.

CUSTOMER'S CERTIFICATION: Customer certifies that he or she has purchased and installed the equipment listed on the application at the defined location. Customer agrees that all information is true and that he or she has conformed to all program and equipment requirements listed.

